

Winter Storm Resources

Report a Power Outage

- PGE: 800-544-1795 ([Outage Map](#))
- Pacific Power: 1-877-508-5088 ([Outage Map](#))
- Hood River Electric: 541-354-1233 ([Outage Information](#))
- Salem Electric: 503-362-3601 ([Outage Map](#))
- West Oregon Electric: 503-429-3021

Please report downed power lines directly to the utility companies, and only use 911 for emergencies.

Replace Food Purchased with SNAP Benefits

The Oregon Department of Human Services (ODHS) is able to replace food purchased with SNAP benefits if there was a loss of food due to the recent power outages.

SNAP households that lost or tossed food that was unsafe to eat, can request SNAP replacement benefits - but they need to do so within 10 days of the loss.

Submit a form to replace benefits [online here](#) or can also be done over the phone by calling 211. The flyer is available online in multiple languages by clicking these links: [English](#), [Spanish](#), [Vietnamese](#), [Cambodian](#), and [Russian](#).

Portland Fire & Rescue Meds on Wheels Program

The Portland Fire & Rescue's Meds on Wheels program is a prescription pick-up and delivery service for older adults, individuals with disabilities, and community members with no other means of obtaining prescriptions and are unable to leave their home.

Their intake phone number is (971) 288-7687. Hours of operation are Tuesday to Thursday, 9am-3pm.

Emergency Warming Shelters Are Closing

Emergency warming shelters were open through the weekend and are closing on Tuesday 2/16 as the weather begins to get warmer. Shelter guests will be offered gear, including tents and sleeping bags, and resources for transit and transportation. Service providers continue to call for donations of winter gear and you can find a list of items [needed here](#).

Learn more about the Joint Office of Homeless Services' emergency shelter [response here](#).

Sign Up for Public Alerts for Updates

Reminder to sign up for [public alerts here](#) to receive alerts by text, email, or phone about emergencies in your area of the state.

Claiming Unemployment Benefits

If you are affected by the power outages and need to claim the week ending Feb. 13, the Employment Department asks that you use the weekly claim line to file. These lines are automated and you cannot reach a claim specialist through them. Weekly Claim Line Numbers:

- Portland Area: (503) 224-0405
- Greater Salem Area: (503) 375-7900
- Eastern/Central Oregon/Bend: (541) 388-4066
- TOLL FREE: (800) 982-8920

You can also wait to see if power and internet will be restored for you to use the Online Claim System. Keep in mind that either way you have until Saturday to claim the week of Feb. 13 and after that, you will still be able to file later. You will just need to restart your claim.



Oregon City High School

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Clackamas County Disaster Services and the Red Cross have set up OCHS as an Emergency Aid/Response Site for our community.

Oregon City High School will be a Storm Resource Center on Thursday and Friday, Feb. 18-19, from 10 am-4 pm.

Find blankets, water, flashlights, lanterns, batteries, snacks, and hand warmers.

Recharge your electrical devices (please bring your own charging cords)

Shower availability (please bring your own toiletries and towels if possible)

30 lb food boxes (with perishable food) available while they last



Meal Service

Meal service at pick-up sites ONLY will resume on Thu., Feb. 18. No meal route delivery is available on Thursday.

11:00 am - 12:30 pm at:

- Redland Elementary School
- Beavercreek Elementary School

- Candy Lane Elementary School
- Gaffney Lane Elementary School
- Holcomb Elementary School is **CLOSED**; please go to the International Hope Church.
- McLoughlin Elementary School
- International Hope Church at [16363 Swan Avenue, Oregon City](#) - *New Location*
- King/OCSLA

11:30 am - 1:00 pm at:

- Jackson Campus/CAIS
- Oregon City High School
- Gardiner Middle School

12:00 - 1:00 pm at:

- Eastham Community Center

Food Resources

These **local food pantries** or pick-up sites may be a resource near you.

- Oregon Food Bank: [Food Finder](#)
- Hope Food Pantries: Sites in [Oregon City](#)
- Need Food Oregon [Website](#)

Love One Oregon City will have food boxes tomorrow, Thursday, Feb. 18!

- 11:00 am at OCLSA - [995 South End Road, Oregon City](#)
- 11:30 am at Redland Grange - [18131 Fischers Mill Road, Oregon City](#)
- 12:00 pm at Kingsberry Heights - [14290 Marjorie Lane, Oregon City](#)

Storm Resource Centers

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Two other Storm Resource Centers are being hosted at the following locations (no food boxes available at these sites):

Community members without power can visit to warm up, charge their phones and medical devices, and get the supplies necessary to continue to survive without power.

Clackamas County Fairgrounds

[694 NE 4th Ave](#)
[Canby, OR 97013](#)

Open 10 a.m. – 4 p.m.

Wednesday, Feb. 17 to Friday, Feb. 19

Hope City Church

[5197 SE King Road](#)
[Milwaukie, OR 97222](#)

Open 10 a.m. – 4 p.m.

Wednesday, Feb. 17 and Thursday, Feb. 18

Clackamas County Warming Shelter [Locations](#)

The PublicAlerts.org [winter weather page](#) includes safety messaging on food, water, and carbon monoxide safety in a power outage, roadways, downed power lines, closures, warming centers, and shelters, pets, and more.

Staying safe at home without power

These past few days have been rough for many people. Here are some ways you can stay safe during this emergency.

Avoid carbon monoxide poisoning

With a loss of power, you may be thinking of using alternate heating and cooking sources, some of which come with the risk of carbon monoxide poisoning. During a power outage, keep these things in mind:

- Use caution with kerosene or gas space heaters; use vented space heaters whenever possible and make sure they are clean and inspected.
- Never use a gas range or oven to heat your home.
- Do not use charcoal grills or camp stoves indoors.
- Never run a portable generator or any gas-powered engine in a basement, garage, or other enclosed areas, even if doors and windows are open.

Common symptoms of carbon monoxide poisoning are headache, dizziness, weakness, nausea, vomiting, chest pain, and confusion. Exposure to carbon monoxide can cause loss of consciousness and death. If you suspect carbon monoxide poisoning, seek fresh air and consult a health care professional right away.

For more information on carbon monoxide safety, including fact sheets in multiple languages, visit the [OHA website](#).

Lost power due to the storm?

If you are left without power due to a storm, follow these tips:



Unplug electronics to avoid damage from electrical surges.



Keep refrigerators and freezers closed.



Use generators outside only.



Social Media Groups

Buy Nothing:

Use the search feature to find your address and the local group. You can only join one group, where you live.

<https://www.google.com/maps/d/u/0/viewer?mid=1CTQc9XBqbJj7lQVpMXrKZe-UkgE&fbclid=IwAR3bl0qdeSGb7vRWsqQazmPLT1GnlRZGmccyVkt54LBk-DQ5ZDUPDtI81s&ll=44.15521889296181%2C-120.50348985000001&z=7>

Next Door:

Where communities come together to greet newcomers, exchange recommendations, and read the latest local news. Where neighbors support local businesses and get updates from public agencies. Where neighbors borrow tools and sell couches. It's how to get the most out of everything nearby.

<https://nextdoor.com/>

Chit Chat:

Check FaceBook to see if your community has a "Chit Chat" group.

Law Enforcement Support

Sarah McClurg with the Sheriff's Office sends this reminder:

Just a reminder that the Sheriff's Office can do welfare checks if there is a legitimate concern about someone's safety during storms. This would apply if someone has not been heard from/or is unreachable for a fairly protracted length of time, say 24 hours or so. If the persons of concern have serious underlying health conditions (diabetes, heart problems, are physically or mentally disabled, if there are small children in the home, etc.) this ups the response time. Unless the need is dire, this can be called in to our non-emergency number – (503) 655-8211. You might think the Sheriff's Office is really busy right now, but we are not as busy as you might imagine. People don't tend to commit crimes much during storms and power outages.

Also, just a note to spread the word about carbon dioxide poisoning. We have had four deaths in Clackamas County as a consequence of CO₂ poisoning in the past several days. Eight others have been taken to the hospital, but should survive. This usually occurs when someone has a propane heater or other heating device emitting Carbon Dioxide in an enclosed space, like a garage, or adjacent shed. We had one instance when someone was burning coal in their fireplace for warmth and had to be taken to the hospital.