

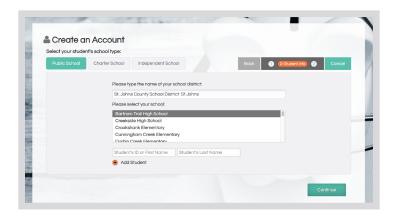


# EASY AS 1, 2, 3

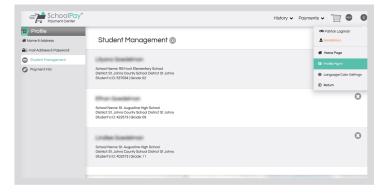
Food Service just got easier! Click on any SchoolPay logo or go to www.schoolpay.com and click "Create Account". Then follow these 3 steps....

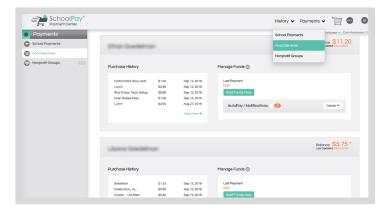
\*Please note that usernames and passwords from previous systems will not work with SchoolPay.

Complete the registration form.
First select West Linn-Wilsonville
School District, and then enter
your students' ID number/s and
last name.



- Add additional students to your account. From your user name initial/index card select Profile Management, and then select Student Management.
- Enjoy your new account!
  Food service will be visible at all times from the left side navigation. It has it's own dashboard so you can see your entire family in one place.

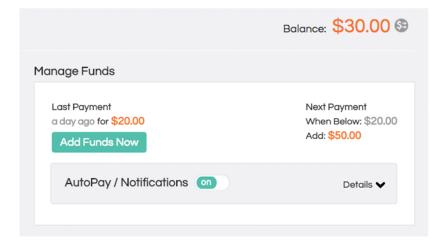






#### **Balance**

Balances are usually real-time depending upon your school's integration

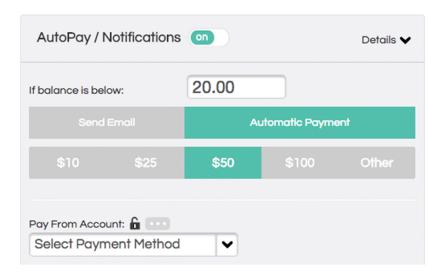


## One Time Payments

Add Funds Now

Add To		Current Balance
Corby Adams:	\$ 0.00	\$0.45
Julie Adams:	\$ 0.00	\$5.70

Add funds to any number of students in one location.



Click "Details" to specify an automatic action when your student's balance reaches any threshold. Receive an email notice or authorize an automatic replenishment payment (SmartPay). Payment information must be stored to select SmartPay.

## Food Service FAQ's

## Balance Transfer & Graduating Student Requests

Check your school's food service department page. Most schools automatically transfer balances from graduated siblings to remaining siblings. Balance transfer requests can typically be made directly with your food service department staff as well.

#### **End of Year Balance**

Most schools carry balances over from one year to the next.

### Charge Disputes

Charge disputes should be put in writing and sent directly to your food service department staff.

#### Purchase History

Student Meal	\$2.75	Sep 12, 2019
Milk	\$0.50	Sep 11, 2019
Milk	\$0.50	Sep 10, 2019
Student Meal	\$2.75	Sep 07, 2019
Student Meal	\$2.75	Sep 05, 2019

Keep current on what your children are eating in the school cafeteria