

MyClackamas Password Reset Instructions

To reset your password, you will need two things: Your **College Email** or **CCC ID#** and Access to the **Secondary Email** on your account

Step 1

Go to **www.clackamas.edu** and then click the 'myClackamas' box at the top right to take you to the login screen—



Still need help? Contact:
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Step 2

Click on 'Forgot your Password?'

The image shows the 'myClackamas Login' page. It includes a security warning, a checkbox for 'I want to change my password after logging on', a 'College Email Address' field with a dropdown menu, and a 'Password' field. The 'Forgot your password?' link is circled in red. A 'Log On' button is at the bottom.

Step 3

Select an option to identify yourself. Depending on the option you choose, it will prompt with a box that allows you to enter either your college ID# or your college email.

The image shows a 'Password Reset' dialog box with the title 'Password Reset'. It contains the text 'Choose an option below to identify yourself to reset your password:' and two radio button options: 'Identify myself using my college email address' (which is selected) and 'Identify myself using my college ID'.

Step 4

This will give you an activation code similar to the one shown below and an email will be sent to your secondary email address. Select and copy the code.

The image shows a 'Password Reset' dialog box with the title 'Password Reset'. It contains the text 'An email has been sent to your secondary email address with instructions on resetting your password. You will be asked to provide the following validation code:' and a text input field containing the code 'M N J R 5'.

Step 5

Go to your secondary email address where there will be an email titled Password Reset. Open the email and click on the link provided. Paste in the activation code.

This will bring up a screen to reset your password for your myClackamas email account. Put in the new password and submit.

The image shows a 'Password Reset' dialog box with the title 'Password Reset'. It contains the text 'Please enter your new password:' and two input fields for 'Password:' and 'Re-enter:'. Below the fields is a 'Reset Password' button. At the bottom, there is a confirmation message: 'Your password has been successfully reset.'

Return to the myClackamas login screen (step 1) and log in using your myClackamas email and the new password you just set.